



# Black Friday and Christmas 2022

The holiday season and the busiest time of the year for parcel deliveries is approaching. During the year, Bring has invested heavily in our network and infrastructure, in order to be well equipped for the final months of the year.



# Delivery times

Despite extensive planning and manning up, delays and slightly longer delivery times may occur with heavy volume increase during this time. Weather and road conditions can also be unpredictable, and we therefore recommend our customers to allow for a slightly longer delivery estimate.

# Ahead of Christmas

In order to reach all recipients before Christmas, it is important that all goods have reached our sorting terminals on time. The deadline for submission varies for different destinations, check the links for details.

## Our preparations this year

- We have extended our parcel box network. By the end of the year, we will have parcel boxes in over 1,600 locations around Norway. This should make it even easier to pick up parcels.
- Full production is also planned at the weekends at the sorting terminals starting with Black Week, and we have added extra production days and extended the delivery time window for some of our services.
- An SMS and e-mail notification will be sent with an invitation to the recipient to collect quickly, in order to free up storage space on shelves and floors for new packages.
- We have hired additional personnel both in terminals and distribution.
- Increased staffing and extended opening hours in customer service to handle your customers' inquiries

# In Norway

Most parcels and letters sent in Norway are delivered within 1-3 days, but we advise you to send these a little earlier just before Christmas. The deadlines vary according to service and destination but expect normal deliveries before mid-December.

## Parcels

- Deadline between 16. and 21 December
- Parcels will follow our normal delivery times, but may take longer during peak season.
- Business Parcel and Pick up Parcel: +1 day from 21. November to 1. January 2023.
- The time window for Delivered Home is extended to 15-22 from 14 November 2022.

## Mailbox Parcel

- Deadline 20 December (Southern Norway) and 16 December (Northern Norway)
- Delivery within 2-3 days.



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# Abroad

The deadlines depend on destination country. The shipments with the longest routes should be handed in at the end of November. Remember the customs documentation where that is required.

## Letter

- Sweden, Denmark - 14 December
- The rest of the Nordic countries - 10 December
- Germany - December 13
- Rest of Europe - 08 December
- USA and Canada - December 6
- Rest of the world - 01 December

Normal delivery time is no earlier than 2-6 days in Europe and no earlier than 4-8 days to the rest of the world.



## Parcels

The delivery deadlines have been set in collaboration with other countries' postal companies to ensure that the Christmas post arrives by Christmas.

## Express

- Same day/Fast delivery in Norway and the Nordics - 21 December.
- Express international and QuickPack - 16 December (get in touch to expedite)