

Additional services and other fees

Cross-border parcels and pallets from Norway, including returns



All prices are in Norwegian kroner (NOK). Unless otherwise specified, the prices refer to price per parcel or pallet.

Valid from 01/07/2026 subject to change.

Additional services			Price (NOK)
AdHoc Pickup	Business Parcel/Bulk Return	from Sweden, Denmark, Finland	188
	Business Pallet Return	from Sweden, Denmark, Finland	188
Delivery Indoors	Business Parcel Bulk	Denmark, Sweden	124
	Business Pallet	Denmark, Sweden	730
Delivery Notification to Sender	Business Parcel Bulk, Business Pallet	Denmark, Sweden, Finland	0
Flex Delivery	Business Parcel Bulk, Business Pallet	Denmark, Sweden, Finland	0
	Home Delivery Parcel	Denmark, Finland	0
ID Verification	Business Parcel Bulk, Business Pallet	Sweden, Denmark	pr. shipment 14
	Home Delivery Parcel	Sweden, Denmark	pr. shipment 14
ID Verification Parcel Locker	PickUp Parcel Bulk, Parcel Locker	Sweden	0
Individual Verification	Business Parcel Bulk, Business Pallet	Sweden, Denmark, Finland	pr. shipment 21
	Home Delivery Parcel	Denmark, Finland	pr. shipment 21
	PickUp Parcel Bulk	Finland	pr. parcel 21
Label Free	Return parcels	from Sweden, Denmark	2,10
Limited Quantities	Parcels	Denmark, Sweden incl. returns	38
		Finland, Iceland, Faroe Islands incl. returns from Finland	87
	Pallets	Denmark, Sweden incl. returns	38
		Finland, Åland Islands incl. returns from Finland	133
Signature Required	Business Parcel Bulk, Business Pallet	Denmark, Sweden, Finland	pr. shipment 0
	Home Delivery Parcel	Denmark	pr. shipment 0
		Sweden	pr. shipment 13
Telephone Notification	Business Parcel Bulk, Business Pallet	Denmark, Sweden, Finland	pr. shipment 67

Other fees			Price (NOK)
City Surcharge	For certain services to Stockholm (SE), Gothenburg (SE) and Oslo (NO). See postal codes and overview separately.	pr. parcel	4,00
		pr. pallet	18
Remote Area Surcharge	For certain services outside the core area in Sweden and Norway. See postal codes and overview separately.	pr. parcel	31
		pr. pallet	204
Svalbard Surcharge	For shipments to and from Svalbard.		338
Special Handling Fee	For parcels that cannot be handled according to standard procedure, e.g. longest side (length) over 120 cm, two sides each over 60 cm, parcels with irregular shapes, rolls, tubes or similar, or insufficient packaging.		149
Heavy Fee Finland	For parcels to and from Finland with an actual weight between 25-35 kg.		149
Heavy Fee Sweden	For Home Delivery Parcel to Sweden with an actual weight between 20-35 kg.		81
Oversize fee parcel dimensions	For parcels exceeding a length of 200 cm or a combined length + girth of 300 cm.		419
Oversize fee parcel weight	For parcels with an actual weight exceeding 35 kg.		659
Oversize fee pallet	For pallets exceeding the permitted weight or dimensions.		570
Delayed EDI	When correct EDI is received too late and the shipment must be stored and re-sorted.		67
Produced EDI	When correct EDI is not received despite storage/waiting, and Bring produces EDI for the customer.		167
Incorrect / incomplete address	Incorrect or incomplete address, or addressing to a P.O. box.		91
Unreadable barcode	Unreadable, hidden, or misplaced barcode.		74
Correction to service point	For parcels booked with the service Parcel Locker that, due to exceeded weight or size, are delivered to service point.		16
Correction to another service	For parcels that, due to incorrect booking, are changed to another service.		81
New delivery attempt	Performed second delivery attempt for Home Delivery Parcel in Sweden.		67
Unsuccessful pickup	Failed pickup due to the sender, e.g. no goods available or no one present.	min. pr. occurrence	51
Letter notification	Letter notification in Sweden and Finland	pr. notification	33
	Letter notification in Denmark	pr. notification	56
Additional customs lines	Additional customs lines above number included according to agreement	pr. customs line	30
Correction of customs lines	Correction of customs lines when required for customs clearance to be carried out	pr. customs line	30
Stop request	At the request to stop a shipment for return or change of delivery.		231
Season Surcharge	Applies to certain services during peak season, see bring.no		
Fuel and Sulphur Surcharge	Adjusted continuously, see bring.no		