



Overview: Service Terms changes

Valid from 1 May 2026

This document provides an overview of the most significant changes to Posten Bring AS Service Terms for cross-border parcels and pallets. Any other changes can be found in the full Service Terms.

General Service Terms	Section
New section clarifying terms for unattended delivery, previously referred to as Flex Delivery.	11.1 Unattended delivery
Terms for recipient-selected delivery choices are clarified and supplemented with the customer's ability to influence options.	12. Recipient-selected delivery choices
Terms are clarified with clearer distinction between shipment types.	18. Liability

Service Terms	Affected services
Terms for freight calculation are clarified.	All services
Comprehensive changes to the terms for delivery to Finland due to a changed distribution solution.	Business Parcel/Bulk Business Pallet
*Terms for delivery in Finland are streamlined and harmonized. *New option to change delivery date in Sweden when presence is required. *Improved solution for new delivery attempt in Sweden.	Home Delivery Parcel
Cargo Insurance will no longer be offered.	Additional services: Cargo Insurance