



# Overview: Service Terms changes

Valid from 1 January 2026

This document provides an overview of the most significant changes to Posten Bring AS Service Terms for cross-border parcels and pallets. Any other changes can be found in the full Service Terms.

General Service Terms	Section
The point on temperature sensitive contents has been updated with examples of different types of goods covered by the restriction.	6.2 Prohibited content

Service Terms	Affected services
The service is limited to deliveries within the Nordic region. Delivery of pallets to the rest of Europe will no longer be offered.	Business Pallet
The terms for collection have been clarified.	PickUp Parcel/Bulk
PickUp Parcel Box is renamed to Parcel Locker.	Parcel Locker (PickUp Parcel Box)
The service will no longer be offered.	Home Delivery Mailbox
The delivery terms per return service have been clarified.	Business Parcel Return/Bulk, Business Pallet Return, PickUp Parcel Return/Bulk
The service will no longer be offered. For returns from a home address in Sweden, customers are referred to Bring E-commerce & Logistics AB.	Home Delivery Parcel Return
eID Verification is renamed to ID Verification Parcel Locker.	Additional services
The terms for Label Free have been clarified.	Additional services
The terms for Cargo Insurance are amended due to a change of insurance provider.	Additional services