



Overview: Service Terms changes

Valid from 1 May 2025

Starting from May 1, a structural change will be made to Posten Bring AS's Service Terms for cross-border parcels and pallets. The previous separate web pages with service terms on bring.no will be replaced with a single service terms document that consolidates the terms for cross-border parcels and pallets. The change is primarily aimed at creating a harmonized Nordic structure and providing better clarity.

Below is a brief overview of some of the changes in Posten Bring AS's Service Terms for cross-border parcels and pallets. Other changes can be found in the full restructured service terms.

Description	Terms	Section
Minimum weight 150 grams per parcel added.	Service Terms Cross-border: All parcel services	2
The conversion factor for volumetric weight for parcels sent as bulk shipment or bulk return is agreed upon a customer-specific basis.	Service Terms Cross-border: All parcel services where volumetric weight calculation is applied	3
Some geographical restrictions to Europe, incl. reference to overview, added.	Service Terms: Business pallet	1
New section regarding dimensions/weight for parcel locker. Increased dimensions and changed max weight to 10 kg for SE and DK.	Service Terms Cross-border: Parcel to pickup point, Return via service point or locker	2.1
Maximum number of parcels per drop-off for B2B return added.	Service Terms Cross-border: Return via service point or locker	1.2