



Overview: Service Terms changes

Valid from 1 October 2026

This document provides an overview of the most significant changes to Posten Bring AS Service Terms for cross-border parcels and pallets. Any other changes can be found in the full Service Terms.

General Service Terms	Section
Terms are expanded and clarified.	8.1 Unattended delivery

Service Terms	Affected services
Terms for the recipient-selected delivery choice Unattended delivery are clarified.	Business Parcel/Bulk, Business Pallet, Home Delivery Parcel
Terms are supplemented with the option of two delivery attempts for Finland as an additional service.	Business Parcel/Bulk
Collection period for parcels in parcel locker is changed from 7 to 4 days in Sweden and Denmark, with the option to extend it to 7 days.	Business Parcel/Bulk, PickUp Parcel/Bulk, Parcel Locker, Home Delivery Parcel
Terms for API integration and parcel locker selection are clarified.	Parcel Locker
Terms for the service Return Home Delivery are added. A separate agreement with Bring's Swedish entity is no longer required for the service.	Return Home Delivery
Terms are clarified.	Additional services: Flex Delivery