Bring Cargo International

Service Terms Business Pallet/Return to and from Denmark

Valid from 1 January 2027

Business Pallet (0336)

1. AVAILABILITY

To Denmark

2. DIMENSIONS AND WEIGHT

Dimensions and weight per pallet

Full pallet	120 x 80 cm	max. height 200 cm	max. 750 kg
Half pallet	80 x 60 cm	max. height 150 cm	max. 400 kg
Quarter pallet	60 x 40 cm	max. height 120 cm	max. 200 kg

3. FREIGHT CALCULATION

Freight is calculated per pallet based on actual dimensions and weight as measured or registered by Bring. Volumetric weight is not applied.

4. DELIVERY

4.1 Execution

Delivery takes place on weekdays that are not public holidays, between 08:00 and 16:00. The shipment is normally delivered at ground level to the recipient's goods reception or door against signature.

If the recipient's email address or mobile number is provided when the shipment is booked, the recipient is notified when the shipment is on its way and when it is loaded for delivery.

4.2 Delivery obstacles

If the shipment cannot be delivered, a new delivery attempt is normally made on the following delivery day. Otherwise, the recipient is contacted to book a new delivery attempt.

4.3 Storage period and return

After two (2) failed delivery attempts, Bring Cargo reserves the right to start invoicing for storage and other costs associated with delayed delivery.
If the shipment has not been delivered or collected within 14 calendar days of its first arrival registration at the distribution terminal, it is returned to the sender. All costs related to the return, including transport, handling and any storage, are invoiced to the principal.

5. VALUE-ADDED SERVICES

Flex Delivery
Delivery Indoor
Telephone Notification
Limited Quantities

See other value-added services on the website.

6. OTHER

If the wrong pallet type is booked, the pallet is normally measured, corrected to the correct pallet type based on actual dimensions and weight, and invoiced accordingly.

Pallets exceeding the maximum dimensions or maximum weight for a full pallet incur a fee for exceeding the product terms. This also normally results in a longer delivery time.

Business Pallet Return (0337)

1. AVAILABILITY

From Denmark

2. DIMENSIONS AND WEIGHT

Dimensions and weight per pallet

Full pallet	120 x 80 cm	max. height 200 cm	max. 750 kg
Half pallet	80 x 60 cm	max. height 150 cm	max. 400 kg
Quarter pallet	60 x 40 cm	max. height 120 cm	max. 200 kg

3. FREIGHT CALCULATION

Freight is calculated per pallet based on actual dimensions and weight as measured or registered by Bring. Volumetric weight is not applied.

4. BOOKING AND LABELLING

The customer creates and transmits EDI via Mybring or another system approved by Bring. EDI can be transmitted in advance or when the need for a return arises, and pickup is normally booked via Mybring. If standard booking is not possible, Bring's customer service in the country from which the return is to be sent can assist with EDI and booking for an additional fee.

Each shipment must be accompanied by complete shipping documents. The customer is responsible for providing a shipping label to the return sender, either in advance or when the need for a return arises. A created return label is valid for 90 days.

For returns sent across a customs border, Bring carries out the customs declaration on the basis of the enclosed customs documents. If the customer can document that the shipment is a return and present the export invoice with date/customs ID, a VAT-free return is possible.

5. PICKUP

Pickup takes place on weekdays that are not public holidays, during office hours between 08:00 and 16:00. A person must be present at pickup to physically hand over the shipment.

One (1) pickup attempt is included. If the pickup fails due to the customer or the return sender, the assignment is considered completed. In the event of such a failed pickup, Bring reserves the right to charge additional fees. If a new pickup is required, a new booking must be made.

6. DELIVERY

Delivery is made to the specified or agreed return address in accordance with the delivery terms for Business Pallet.

7. VALUE-ADDED SERVICES

Limited Quantities