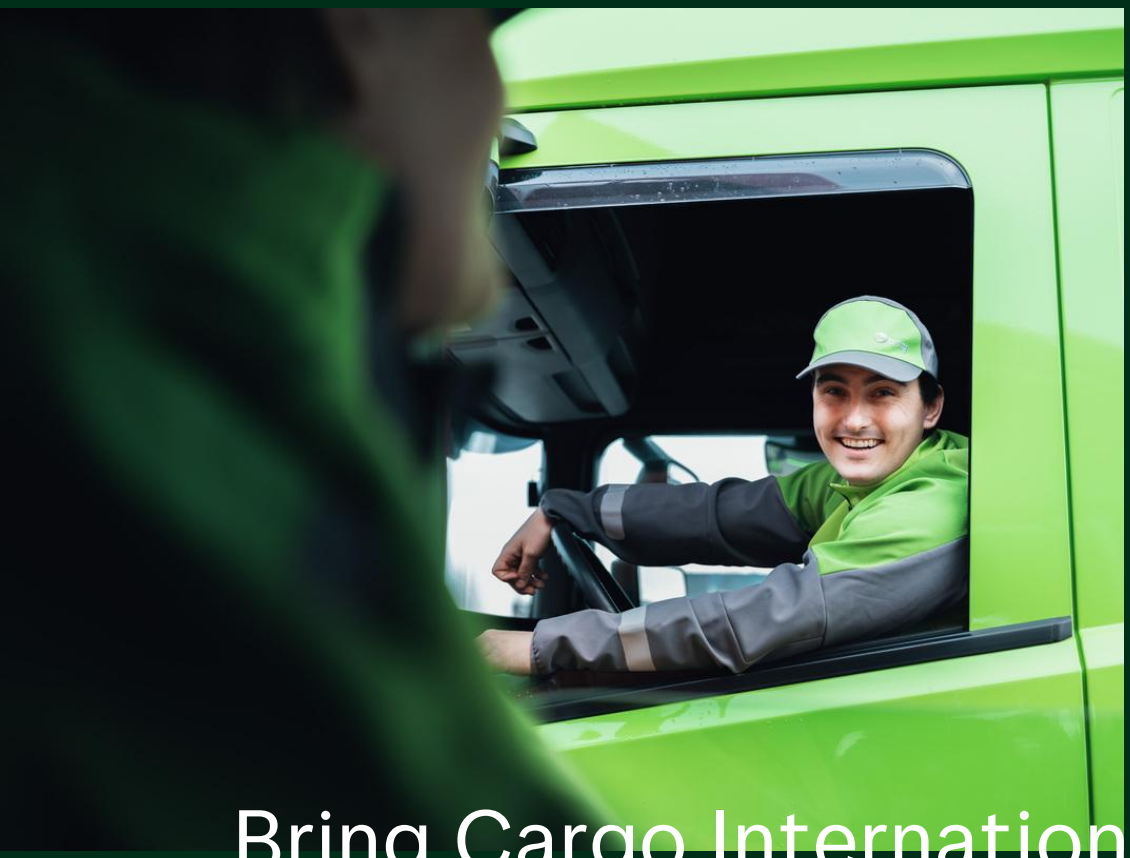


Bring Cargo International A/S

Standard Terms & Conditions Business Pallet/Return to and from Denmark

Effective from 1 January 2027

Standard Terms and Conditions

Effective from 1 January 2027

1. SCOPE

These standard terms and conditions apply to services provided by Bring Cargo International A/S, CVR / VAT no.: DK 33358083 («Bring») to the customer («the Customer»), jointly «the Parties».

All assignments are performed by Bring in accordance with:

- The Customer Agreement
- Bring's Service Terms («Service Terms»)
- Bring's Standard Terms and Conditions («Standard Terms»)
- The General Conditions of the Nordic Association of Freight Forwarders, currently NSAB 2015 ("NSAB")

If the above provisions contain conflicting provisions, they shall take precedence in the order listed.

In the following, the Service Terms and the Standard Terms are jointly referred to as "the Terms".

The Terms apply unless otherwise agreed in writing.

2. DEFINITIONS

- Sender: the party that purchases the freight from Bring to transport a shipment, normally the Customer, or another party on behalf of the Customer.
- Recipient: the party to whom the shipment is addressed, who receives the shipment or who collects the shipment.
- Shipment: one or more packages to the same recipient, or in the case of returns, from the same recipient.
- MyBring: Bring's customer portal for creating and transmitting EDI, labels, booking, tracking, follow-up and claims.

3. PRICES AND FEES

The Customer shall pay prices and fees as agreed. In addition to the freight price, Bring is entitled to charge a fuel surcharge and a sulphur emission surcharge, and to adjust these surcharges on an ongoing basis without prior notice to the Customer. Applicable fees and surcharges are available at bring.dk. All prices are stated exclusive of VAT. Bring reserves the right to charge a seasonal surcharge during certain periods, for example in the event of increased volume or limited transport capacity. Information on seasonal surcharges and price levels will be published on Bring's price page at bring.dk at least 30 days before entry into force.

4. PAYMENT TERMS ETC.

The Customer is invoiced as agreed. The Customer shall pay the invoice within 10 days of the invoice date. The payment obligation always rests with the Customer, regardless of whether another invoice recipient has been agreed. If payment has not been received by the due date, Bring reserves the right to refuse to provide further services and to charge a reminder fee and interest as stated on the invoice at any time. Bring is entitled, by written notice, to reduce the number of credit days or to require prepayment if Bring considers that the Customer's creditworthiness has deteriorated.

5. BOOKING AND EDI

Each shipment shall be pre-advised to Bring via EDI transmission (Electronic Data Interchange). The Customer is responsible for ensuring that complete EDI information, in accordance with Bring's applicable requirements and specifications, has been received by Bring before collection or handover of the shipment. EDI and labels can be created via;

a) Mybring (Booking API or web solution)
b) TA supplier approved by Bring
c) Another system, by agreement with Bring

The Customer is responsible for any third parties or agents used by the Customer to send EDI transmissions to Bring.

6. ADDRESSING

The Customer is responsible for ensuring that shipments are addressed completely and correctly, in accordance with the applicable national standard and format. Addressing to PO boxes or PO box postcodes is not permitted. In the event of incorrect or incomplete addressing, Bring reserves the right to charge additional fees.

7. MARKING AND ACCOMPANYING DOCUMENTS

The Customer is responsible for ensuring that shipments have sufficient documentation and marking for the assignment to be performed.

7.1 Label

The label shall be clearly attached to each pallet and be readable both by machine and manually.

- The label shall be attached without folds on a flat surface, and shall not be attached so that the barcode ends up over a seam, around an edge or around a corner.
- The label must not be fully or partially covered by, for example, tape, strapping, another label, a plastic pocket etc.
- The label must not be covered by plastic film unless it is completely smooth and tight against the surface.

7.2 CMR

All pallet shipments to and from abroad shall be accompanied by a label and CMR and/or Waybill.

7.3 Accompanying documents for customs clearance

Shipments sent across the customs border shall be accompanied by complete customs documents. For preferential treatment (customs reduction), the destination country's requirements for proof of origin apply, for example EUR 1 or an invoice declaration and customs declaration.

8. THE SHIPMENT AND CONTENTS

The Customer is responsible for ensuring that shipments and their contents do not contravene the Terms or applicable trade restrictions, laws and regulations. Bring has no obligation to inspect the contents, documentation or packaging of shipments. The Customer shall compensate Bring or other injured parties for damage arising as a result of the Customer breaching the Terms.

8.1 Packaging

The Customer is responsible for ensuring that pallet shipments withstand normal transport handling, including transshipment. Bring does not accept unpackaged goods. Adequate packaging is a prerequisite for the possibility of compensation in the event of deterioration or damage. Packaging shall be undamaged and ensure that neither the Customer's nor others' goods are damaged. Goods loaded on a pallet shall be kept within the edges of the pallet and packed so that they remain stable and together on the pallet throughout the entire transport. Liquid contents and powders shall be packed so that any leakage remains within the outer packaging should the inner packaging be damaged. For goods loaded on a pallet, the load carrier (the pallet) is considered part of the transport packaging. Bring does not offer pallet exchange and does not normally return pallets.

8.2 Dangerous goods

In special cases, dangerous goods may be offered, with the exception of certain UN numbers. For further information, contact BCI.Kundeservice@bring.com.

8.3 Prohibited contents

Shipments shall not contain:

- Valuable documents and securities, including money and banknotes
- Valuables, for example precious metals, precious stones, genuine pearls, luxury watches, antiques or similar
- Weapons and weapon parts as defined by law and the customs tariff, as well as ammunition
- Tobacco and nicotine products, including snus, nicotine pouches, cigarettes, electronic cigarettes and refill containers or similar
- Human remains, body parts, organs, urns or similar containing ashes
- Live or dead animals
- Temperature-sensitive goods, for example plants, perishables or other goods requiring a specific temperature
- Biological substances category B (UN 3373) and diagnostic specimens that are not packaged and marked in accordance with IATA regulations

- Contents that are prohibited by law to handle or transport

8.4 Contents requiring a special written agreement

Transport of the following is only permitted by special written agreement with Bring:

- Alcoholic beverages

9. DELIVERY

Delivery takes place to the stated delivery address provided that the transport route consists of a passable road. The Swedish road ferries operated by the Swedish Transport Administration are considered passable roads. Shipments to locations without a mainland connection, such as islands, are normally delivered to the harbour office or the quay, unless otherwise agreed in writing.

9.1 Contactless delivery

Delivery may be made contactless, upon active choice by the sender or recipient (check fees). Contactless delivery means that the shipment is left at the delivery address without requiring the recipient's presence or signature. When the shipment has been delivered at the place of delivery, it is registered as delivered. This is considered sufficient proof that delivery has taken place. Bring may also document the delivery with a photo. When the delivery has been carried out in this manner, the shipment and its packaging are considered to have been in visibly good condition. Bring is not liable for damage or loss occurring after delivery.

10. CHANGE OF DELIVERY OPTION

For certain services, Bring may offer the freight payer alternative delivery options that make it possible to adjust the delivery.

11. TRACKING OF SHIPMENTS

Tracking of shipments is offered through Bring's digital solutions, Bring's app and in certain cases through a third party's solution. Tracking is normally offered from the shipment's first scanning point until handover/delivery. For shipments sent individually, the first scan is normally performed at collection or drop-off.

12. CUSTOMS CLEARANCE AND CUSTOMS DECLARATION

Several of Bring's services where delivery takes place across the customs border include Bring performing customs clearance for the Customer. Customs duties and VAT shall be paid by the importer. If payment has not been received by the due date, the amount may be claimed from the Customer or the sender. For goods subject to customs duties and excise duties, it is recommended that the importer applies for customs credit. The importer is responsible for reporting VAT to the authorities. Bring is entitled to invoice the Customer for any additional costs in connection with customs declaration and customs handling in the destination country, such as registration or storage in a customs warehouse.

13. DEVIATIONS FROM THE TERMS

Bring is not obliged to receive or distribute shipments that deviate from the Terms. Any such shipments that are nevertheless received may be handled or delivered in the manner Bring deems appropriate, regardless of what otherwise follows from the Terms. Deviations from normal delivery and delivery time may occur. The Customer is responsible for selecting the correct service for the shipment. If deviations occur, Bring is entitled to adjust the service and invoice the Customer additional fees and charges for the service provided. If Bring considers that an adjustment is not appropriate, the shipment may be returned to the sender.

14. MANUAL HANDLING

Bring reserves the right to invoice fees for special handling for shipments that cannot be handled or sorted according to standard.

15. UNDELIVERABLE SHIPMENTS

Shipments that cannot be delivered or are not collected within the collection deadline are returned at the freight payer's expense.

16. LIABILITY

Bring's liability for shipments begins when the shipment is received by Bring and ends when it has been delivered to the stated delivery address or to another location agreed with the sender or the recipient. Delivery does not necessarily have to be made to the recipient in person. Bring's liability for the pallet begins when it is received by Bring. Bring's services carry no form of time guarantee. If storage assignments become relevant, the Parties shall enter into a separate storage agreement. The Customer shall itself take out and pay for the insurance referred to in § 25 A, NSAB 2015. Bring is not liable for indirect damage or other consequential damage.

17. CLAIMS

17.1 Claims regarding shipments

Claims shall be submitted to Bring without undue delay. The Customer shall submit claims in writing to BDK-reklamationer.cargo.dk <reklamationer.cargo.dk@bring.com>. Claims regarding visible loss, deterioration or damage shall be made immediately upon receipt of the shipment, and in the case of non-visible loss, deterioration or damage within seven (7) days of receipt/delivery of the shipment. If a claim is not submitted as stated above, the burden is on the Customer to prove that the loss, deterioration or damage occurred while Bring was responsible for the goods.

17.2 Claims regarding invoices

Claims regarding invoices shall be submitted in writing to Bring as soon as possible after receipt of the invoice, and under no circumstances after the due date stated on the invoice. If part of the invoice is disputed, the Customer undertakes to pay all undisputed parts and never to withhold an amount greater than the disputed amount.

18. CHANGES

Bring is entitled to change the Terms and general price lists twice a year: from 1 January and 1 July respectively, by publication and description at bring.dk at least 30 days before the change enters into force. Bring is also entitled to change the Terms and general price lists at any time if Bring considers this necessary. In such cases, Bring shall give the Customer written notice at least 30 days before the change enters into force. If the Customer does not wish to accept a change, the Customer is entitled to withdraw from the agreement from the date on which the change enters into force. In such cases, the Customer shall notify Bring of this in writing no later than seven (7) days before the change enters into force. Bring is furthermore entitled to immediately change or revoke terms and contractual provisions as a result of law, regulation or decisions by authorities or courts, including price changes resulting from changed taxes or other duties. Bring shall inform the Customer as soon as possible of the date on which the change enters into force.

19. WRITTEN NOTICES

Written notices from Bring to the Customer are sent primarily by e-mail, secondarily by letter. Notices are sent to the address stated in the agreement, any new address notified since the conclusion of the agreement, and otherwise to the last known address. The Customer is responsible for notifying Bring of changes to address and contact details.

20. MISCELLANEOUS

Bring is entitled to transfer its rights and obligations to another company in the Posten Bring Group and, under its own responsibility, to use subcontractors to fulfil its obligations. Bring and other companies in the Posten Bring Group are entitled to contact the Customer and the Customer's contact persons by telephone and e-mail to offer other products and services. The Customer accepts that Bring and other group companies may in this connection use personal data received within the framework of the agreement. Bring reserves the right, after delivery, to contact the recipient to survey the delivery experience and perceived quality.

21. PERSONAL DATA

In order to perform the services the Customer orders from Bring, the Customer must pass on certain personal data about its customers (recipients) to Bring. Personal data that can be linked to recipients and that is processed

by Bring includes, among other things, name, address, telephone number, e-mail and information for the driver, for example a gate code. The Parties are each responsible for the processing of personal data that takes place as part of the fulfilment of their obligations under the agreement, including the processing of the personal data that Bring may pass on to the Customer as confirmation of the completed transport assignment. Bring is the data controller in connection with the processing of personal data necessary to provide the transport service to the Customer under the Agreement (cf. GDPR, Article 4(7)), and shall, as data controller, comply with the provisions of the GDPR. The Customer is the data controller for its processing of personal data, including any personal data that the Customer passes on to Bring as the provider of the transport service. Bring's processing of personal data is further described in Bring's privacy statement, see bring.dk.

22. CONFIDENTIALITY

The Parties undertake, during the term of the agreement and thereafter, not to disclose confidential information to anyone outside the Parties about the other party, its customers or the content of the agreement. Confidential information means all information – technical, commercial or of any other nature, such as agreed prices – regardless of whether the information is documented or not, with the exception of information that is or becomes generally known other than through the Party's breach of this provision.

23. FORCE MAJEURE

Bring accepts no liability if loss, deterioration, damage or delay is the result of obstacles or circumstances beyond Bring's control which Bring could not reasonably have foreseen. This includes labour disputes and all other circumstances beyond the control of the parties, such as epidemics and pandemics, including Covid-19, as well as measures taken by national and international authorities in this connection, natural disasters, traffic obstructions, fire, war, unrest, restrictions on electricity and energy, loss or destruction of data as a result of intrusion or virus attacks on computer systems etc., as well as obstacles or delays in deliveries from subcontractors caused by the aforementioned circumstances. The Party wishing to invoke such a circumstance as mentioned here shall, as soon as it becomes aware of it, notify the other Party of its occurrence and cessation. Circumstances of the type stated in this section release the Party invoking them from fulfilling its obligations as agreed for as long as the circumstances persist.

24. DISPUTES AND GOVERNING LAW

Agreements with Bring are governed by Danish law. Disputes shall, as far as possible, be resolved through negotiations between the Parties. If the dispute cannot be resolved through negotiation between the Parties, the dispute shall be brought before the City Court of Copenhagen (Københavns Byret) or the Maritime and Commercial High Court (Sø- og Handelsretten) as the court of first instance.

25. FURTHER INFORMATION

For further information, contact Bring's customer service by e-mail at BCI.Kundeservice@bring.com